

# COMMUNITY RESOURCES

## 211 NORTHWEST FLORIDA

- Information and referral service for community resources and services
- Information on emergency food and shelter resources, services for families and seniors, healthcare, childcare, disability services, counseling and mental health services, and more
- Visit [www.211nwfl.org](http://www.211nwfl.org), dial 2-1-1, or text your zip code to 898211 M-F, 9:00a.m.-5:00p.m.

## HOPE FLORIDA

- Hope Navigators
- Identify barriers, develop goals
- Referrals to local, community-based partners
- One-on-one support to map out a plan to achieve prosperity and self-sufficiency
- Call 850.300.HOPE

## FREEDOM LIFE COMPASS

- Referral source for programs, halfway houses, and resources
- To help individuals coming out of homelessness, addiction, incarceration, and trafficking
- Officers can give out rack cards or the **officer** may call Stephanie
- 850.420.8280 or [contactus.flc@gmail.com](mailto:contactus.flc@gmail.com)

## BRIDGEWAY

- Behavioral Wellness Clinic
- Outpatient psychiatric assessments, medication monitoring, assistance to pharmaceutical programs
- Sliding scale discounts, Medicaid, Medicare, and self-pay
- Call 850.833.7500 or text 850.788.8870

## LAKEVIEW CENTER

- Comprehensive psychiatric care
- Assessment, evaluation, counseling, crisis care, case management, pharmacy, medication management, and psychosis care
- Mobile Response Team - 866.517.7766

## 988 SUICIDE & CRISIS LIFELINE

- Free 24/7 access to confidential support from a trained crisis counselor
- For individuals experiencing mental health-related distress
- Call or text 9-8-8, or visit [988lifeline.org](http://988lifeline.org)

## GULF COAST SEXUAL ASSAULT PROGRAM

- Trauma-informed therapy, support groups, and art therapy
- 24/7 hotline or self-referral
- Accepts **adult** victims with historical trauma-related to sexual violence and recent assaults
- No injury beyond sexual assault, officer may bring victim to GCSAP Shalimar location to be examined by SANE nurse
- 24/7 hotline: 866.218.4738

## FLORIDA VETERANS SUPPORT LINE

- Free 24/7 confidential emotional support
- Referrals to VA-funded community-based services
- 1-844-MyFLVet (693-5838)

## BRIDGEWAY

- Detox Unit: 850.200.0344
- MAT Clinic: 850.812.3334
- Combines behavioral therapy and prescription medications
- Medicaid, Medicare, Tricare, and the Uninsured

## LAKEVIEW CENTER

- Opioid and medication-assisted treatment
- Intensive-outpatient treatment
- Outpatient counseling
- MRT
- 866.517.7766

## PROJECT HOPE

- 12 to 15-month inpatient recovery program for men
- Christian discipleship process
- 844.357.4673 or [projecthoperc.com](http://projecthoperc.com)

## HAVEN HOUSE

- 12-step recovery program for men
- Integrates spiritual teaching with medical intervention
- 850.622.3774 or [havenhouserecovery.com](http://havenhouserecovery.com)

## SAVING GRACE

- 12-month inpatient recovery program for women
- Christian faith-based program
- 866.648.8650 or [savinggracewh.com](http://savinggracewh.com)

## PATH OF GRACE

- 16 to 24-month inpatient recovery program for women
- Christ-centered teachings
- Licensed mental health counselors
- 850.654.8500 or [pathofgrace.net](http://pathofgrace.net)

## OPPORTUNITY PLACE

- Temporary emergency housing for single women and families
- Assistance securing employment, financial stability, and housing
- Personal case management and connection to community resources
- 850.659.3190

## ONE HOPEFUL PLACE

- Homeless shelter for single men, women, and veterans experiencing homelessness
- Assistance with documentation for low-income housing or adult living facilities
- Can refer by calling 850.586.7879
- Officers should call Donna Morgan at 850.376.5386 or Liz Qualiana at 850.376.4069 prior to drop off

## CRESTVIEW AREA SHELTER FOR THE HOMELESS

- Shelter prospective clients must do intake with case manager prior to admittance
- Services for individuals experiencing homelessness and near homelessness
- 850.398.5670

**FREEDOM HOUSE**

- Transitional housing program for women exiting homelessness, incarceration, human trafficking, and addiction treatment
- Provides life skills training, counseling, and individualized care plans
- Must have 90 days of sobriety
- 850.461.2256

**OXFORD HOUSE**

- Safe, affordable, family houses for people recovering from alcohol or drug addiction
- Provides life skills training
- 24/7 peer support
- Must have completion of alcohol or drug treatment
- Must have completion of medical detoxification program
- Cost of living is shared. Weekly costs range from \$135 to \$225 per person
- Apply online or call (601).402.6864

**SHELTER HOUSE**

- Certified domestic violence center for women, men, and their children
- 24-hour domestic violence: 850.863.4777
- 24-hour sexual assault helpline: 850.226.2027
- Confidential shelter, crisis counseling, advocacy, outreach, hospital accompaniment, and more
- Survivor must make contact to receive services
- 850.243.1201 (office)

**CALM HOUSE**

- CALM = Crisis Aid for Littles and Moms
- Transitional housing, life skills training, and resources
- For mothers and their children in crisis situations for up to six months
- 850.279.6419

**FRESH START**

- Educational, vocational, and economic housing for homeless families.
- Transitional 1 year housing
- 1 year affordable housing to graduates of transitional program.
- Drug/alcohol screening, employed 4-6 weeks on entry
- 850.243.5648

**HOUSING AUTHORITIES**

- Public housing in Crestview (850.682.2413), Niceville (850.678.7816), and FWB (850.243.3224)
- Eligibility based on income, citizenship, age, disability status, and household
- Section Housing Choice Vouchers
- Eligibility based on household income, size, and composition
- Must apply through local PHA

**CATHOLIC CHARITIES**

- Past due rental assistance
- Screening 9-11a.m. - 2nd & 4th Monday each month
- For assistance, individual can call 850.244.2825 ext 1

**HOMELESSNESS & HOUSING ALLIANCE**

- Connects people experiencing homelessness to housing and to other community services and resources
- 850.409.3070

**CATHOLIC CHARITIES**

- Public housing in Crestview, Niceville, and FWB
- Eligibility based on income, citizenship, age, disability status, and household
- Section Housing Choice Vouchers
- Eligibility based on household income, size, and composition
- Must apply through local PHA
- 850.244.2825

**OTHER FOOD ASSISTANCE**

- FWB, Mary Esther, & Destin
  - Beulah Baptist, First Baptist Church of Mary Esther, Greater Pease Missionary Baptist, Hollywood Baptist, S4P Synergy
- Crestview
  - Auburn Pentecostal, Central Baptist Church, Catholic Care Center, Life Point Church, First Baptist Church of Crestview, New Beginnings Church, Our Lady of Victory
- Niceville
  - First Baptist Church of Niceville, Niceville Catholic Outreach

**SHARING & CARING**

- Past due rental assistance
- Screening 9-11a.m. - 2nd & 4th Monday each month
- For assistance, individual can call 850.244.2825 ext 1

**DEPARTMENT OF HEALTH**

- Family planning, STD evaluation and treatment, HIV-AIDS primary care services, PrEP services, breast and cervical cancer screenings, pregnancy testing, WIC, immunizations for children, pediatric dental
- Insured, uninsured and underinsured
- 850.833.9240

**HOPE MEDICAL CENTER**

- Primary care, women's health, prescription assistance, mental health counselors, lab work, case management, referrals
- No walk-ins
- Uninsured and medically underserved
- 850.837.8424

**BRIDGEWAY**

- Primary care
- Well child services
- Screenings
- Uninsured
- 850.833.7500

**CROSSROADS MEDICAL CLINIC**

- Primary and preventive care, assistance with medication, dental care, and patient education
- Counseling and patient liaison services
- Low-income and uninsured adults
- 850.389.3015

# COMMUNITY RESOURCES: FAMILY SUPPORTS



CONNECT

## A SAFE HAVEN FOR NEWBORNS

- Safe Haven Relinquishment, Medical Issues, Necessities
- Housing/Shelter, Legal Issues, Burial Services
- Abuse Intervention, Counseling/Parenting Education
- Financial Assistance, Adoption Issues, Education
- Statewide, 24/7, tri-lingual hotline is 877.767.2229

## FAMILY SUPPORT GROUP - NICEVILLE

- TBD WAITING ON INFO

## CELEBRATE RECOVERY

- Faith-based recovery support group for life's 'hurts, habits, and hang ups'
- Multiple locations
- Programs for all ages, including teens. Family members welcome!
- (850) 243-7595
- celebraterecovery.com

## THE PEARL PROJECT

- Parenting classes and caregiver support groups.
- Family event nights and Mom's Night Out.
- 352.405.5005

## EARLY LEARNING COALITION

- Child Care Resource & Referral: FREE helps families find and select early learning programs
- Connects families to community agencies, resources, and financial options for child care
- School Readiness
- 850.833.3627

## HEALTHY START

- Assistance with finding a doctor
- Childbirth education
- Fatherhood & Doula programs
- Family Planning
- 850.833.9284

SUPPORT

## BRIDGEWAY COMMUNITY ACTION TEAM (CAT)

- Mental health help for families
- Provides treatment that promotes family wellness and stability
- Social service referrals
- 24-hour on-call family support.
- Therapy focuses on parenting skills, behavior change, and social skill development
- Okaloosa residents, ages 11-21, are eligible for CAT Team services
- 850.833.7500

## CHILDRENS HOME SOCIETY

- **Residential Care:** Teens and young adults who experienced abuse, abandonment, or neglect
- Housing with staff who help with communication and decision-making skills
- **Outpatient Treatment and Family Counseling:** Outpatient treatment, conflict resolution, family therapy, trauma/grief counseling, and substance use support
- Family counseling services
- 850.833.3875

## LAKEVIEW CENTER

- **Children's Services:** Mental health, substance misuse, specialized autism care, infant and early childhood mental health services, and child welfare
- **Adult Services:** Assists adults with mental illnesses, drug and alcohol dependencies, and intellectual disabilities
- **Child Welfare:** Family care service provides court-ordered assessments and recommendations for behavioral health, educational, and medical services for children.
- 850.432.1222

HOUSING

## OPPORTUNITY PLACE

- Essential services to homeless families and single women.
- **Safe Shelter:** Low-barrier temporary emergency shelter for families and single women who are homeless.
- **Case Management:** Services focus on housing and financial stability. Case management for each family unit, ensuring families stay together.
- **Supportive Services:** Residents receive housing, nutritional meals, assistance with job searching, finding permanent affordable housing, budgeting, and child care.
- 850.659.3190

## FRESH START

- Provides housing assistance and support services for homeless families. They operate three major programs:
- **Transitional Housing:** This one-year educational program includes housing and is designed to help families achieve self-sufficiency.
- **Affordable (Step-up) Housing:** Geared towards graduates of the transitional housing program, this one-year program offers reduced rent while individuals recover and build their financial and rental credit history.
- **Repeat Street Thrift Store**
- 850.243.5648

## HABITAT FOR HUMANITY

- Homeownership program that assists families with finding affordable housing. Criteria include the applicant's level of need, their willingness to partner with Habitat and their ability to repay a mortgage through an affordable payment plan.
- Humanity ReStore program sells new and gently used furniture, home accessories, building materials and appliances to the public at a fraction of the retail price.
- Serves Walton and Okaloosa County
- 850.685.0686

# COMMUNITY RESOURCES: YOUTH SUPPORTS



## ELEANOR J. JOHNSON YOUTH CENTER

- Provides after-school tutoring and summer activities for low-income families with children 6 to 15 years old.
- Offers educational and recreational activities including a Dance Team and Lego Block Program
- Food Programs
- 850.244.5991

## CELEBRATE RECOVERY

- Faith-based recovery support group for life's 'hurts, habits, and hang ups'
- Meets in multiple locations - Niceville, FWB, Crestview, & Destin.
- Programs for all ages, including teens!
- 850.243.7595
- celebraterecovery.com

## EMERALD COAST CHILDREN'S ADVOCACY CENTER

- Free, trauma informed therapy services to children ages 2 and up who experienced abuse, neglect, or trauma
- Advocacy team with victim and mental health advocacy for each child
- CARES program with parent education and services for child development, budgeting, and other services
- 850.610.7404

## UNITED WAY EMERALD COAST

- Little Free Pantries available with nonperishable foods available for free.
- Multiple locations:
  - United Way Emerald Coast's Satellite Office (290 Martin Luther King Jr Ave, Crestview, FL 32536)
  - GFWC Women's Club of Crestview (150 Woodlawn Dr, Crestview, FL 32536)
  - United Way Emerald Coast's Main Office (112 Tupelo Ave SE, FWB, FL 32548)
  - The Children's Center (343 Holmes Blvd NW, FWB, FL 32548)
  - Kid's Discovery (2265 US-98, Mary Esther, FL 32569)

## JUNIOR LEAGUE OF THE EMERALD COAST

- Child Clothing Closets
- Available at: Edwins Elementary, Elliott Point Elementary, and Wright Elementary
- 850-460-8980

## FRESH START FOR FAMILIES AND CHILDREN

- Repeat Street Thrift Store
- 10 Walter Martin Rd NE Fort Walton Beach, FL
- (850) 243-5648

## A BED 4 ME

- A Bed 4 Me provides beds to children ages 2 to 18 who do not have a bed of their own.
- Prevents children from sleeping on the floor or other spaces that are not a bed.
- <https://abed4me.org/>
- 850.280.5519

## PEARL PROJECT KID TO KID CLOSET

- Foster, adoptive, kinship families get what you need FREE!
- Mondays 11 - 1 or by appointment
- Crosspoint Church 603 McKinney Street in Niceville
- 352.405.5950

## NO KID HUNGRY

- Text "FOOD" to 304-304 for participating locations in Okaloosa County
- <https://www.nokidhungry.org/>

## HOPE HOUSE YOUTH SHELTER

- The goal of LSF Youth and Teens Services is to reunite and help heal families that may be torn apart by conflict due to challenging behaviors of teens. Programs include short-term, residential shelters for runaways and troubled youth, ages 10-17, as well as individual and family counseling.
- Screening, Assessments, and Referrals
- Temporary Shelter
- Counseling
- Intervention
- Case Management
- Aftercare/Follow-Up for 60 days
- 850.682.2374

## CHILDREN IN CRISIS

- Provides homes for the abused, neglected and abandoned children of Northwest Florida. The Children's Neighborhood provides an emergency shelter for young children, and the family foster homes help with the severe shortage of foster homes in our community.
- Emergency shelter
- Foster Homes
- Opportunity Place
- (850) 864-4242
- <https://childrenincrisisfl.org/>

## NORTHWEST FLORIDA HEALTH NETWORK

- NWF Health Network contracts with partnering agencies for the delivery of child protection services including case management and independent living, foster home management, adoption services, family intervention services, supervised visitation services, residential group care, and shelter services.
- (850) 803-5160
- <https://nwfhealth.org/child-protection/>